# Decrease Patient Room Clutter

## Joint & Spine Center

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#### BACKGROUND

# What problem are you attempting to solve?

During our brainstorming meeting, there were multiple staff wanting to address room clutter and availability of supplies in room to improve patient and staff satisfaction.



#### AIM

To reduce patient room clutter by 30% for one of the top four sources of clutter discovered through audit by March 13, 2019

#### PLAN

Plan: Identify and perform audit of room clutter & pick priority sources (dirty linen & water pitchers).

Develop processes to address and improve

t: Educate all staff and implement checklist and continual audits

Do: Determine best time to fill water pitchers, test water temperature from ice machines.
Create end of shift checklist for PCA to monitor dirty linen & water pitchers

Study: Audit pitcher fullness & Dirty linen <75% full.

#### MEASURE

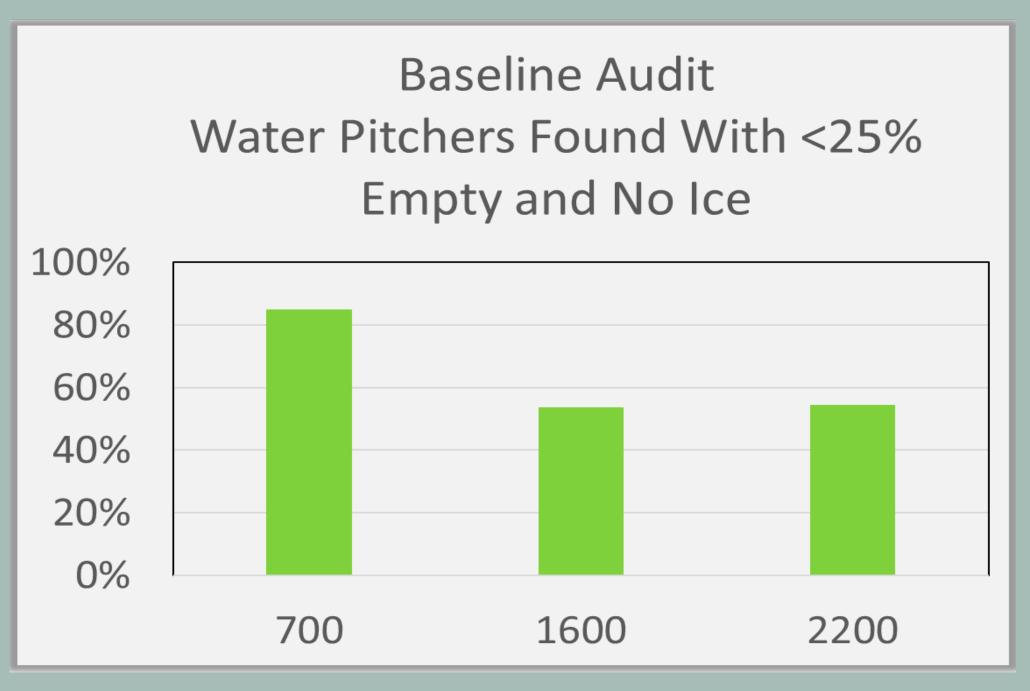
#### **Baseline Audit Results**

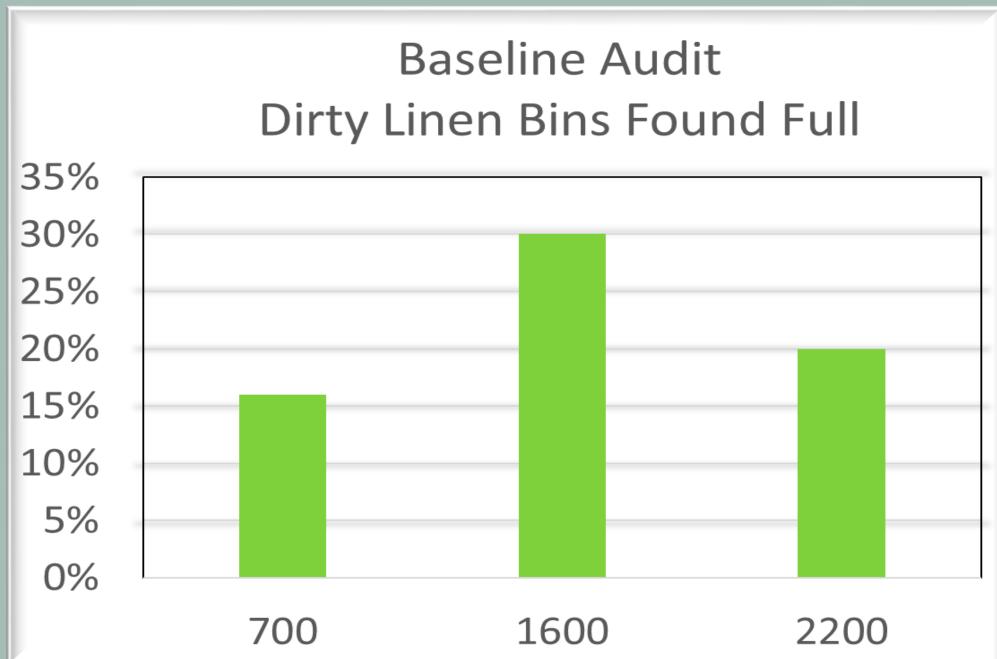
- Water Pitchers <25% or no ice =</li>
   empty
  - 0700 check 23/27 = 85% empty
  - 1600 check 22/41=53.6% empty
  - 2000 check 24/44=54.5% empty
- Dirty Linen Bins >75% = full
  - 0700 check 2/25 = 16% full
  - 1600 check 8/50 = 30% full
  - 2000 check 4/55 = 20 % full

### **Small Test of Change**

- PCA's trialed variable times to refill pitchers and empty dirty linen
- Audit shows that 50% PCA's prefer vital times and 50% prefer drain emptying times

#### RESULTS





#### **NEXT STEPS**

- Standardize water in ice machines to 55–58 degrees (optimal temperature)
- Need input from night shift staff
- Check list for end of shift handoff
  - Small test of change successful
  - Educate all staff and implement tool
- Complete post-intervention audit to test if patient room clutter is decreased by 30% to determine adopt/adapt or abandon interventions