

Improved Integration of Tele-ICU With Owensboro Health Regional Hospital

Critical Connections/MOB Suite 303

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BACKGROUND

- Signed Contract with Owensboro Regional Health in 2012
- Assist the Bedside RN in Emergent and Non-Emergent situations
- Proactively Manage Patient Care
- Ensure Best Practice Guidelines Are In Place
- Provide Mentoring to Staff

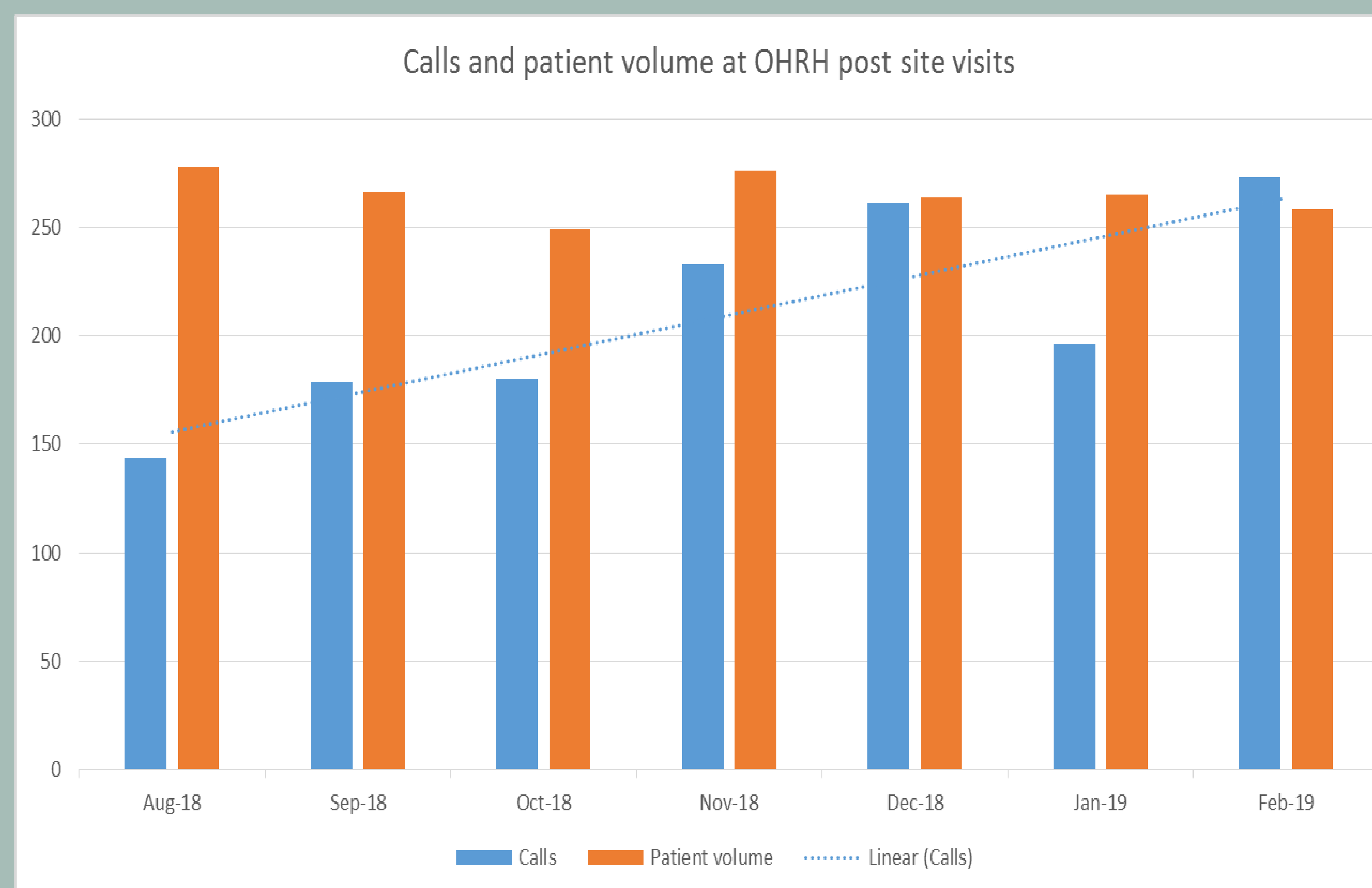
AIM

- To Open Lines of Communication between Owensboro Regional Health Bedside Nurses, the EICU RNs, and Physicians

PLAN

- Start Every Other Month Visits to Owensboro Regional Health to Attend CIC meetings
- Rotate EICU Staff Members to Begin In-Person Introductions
- To Increase Communications Via Phone with Bedside Staff

MEASURE



RESULTS

- 52% Increase In Phone Call Collaboration by Between Owensboro Staff and the EICU RN
- Found Additional Ways to Assist Bedside RN, i.e KODA, APAHCE

NEXT STEPS

- Continue to Make Trips To Owensboro Regional Health and Have Open Conversations about "How Can We Help?"

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