



HEY YOU! IT'S TIME TO THINK ABOUT
GATHERING UP YOUR BENEFIT PLANS

ANNUAL BENEFITS ENROLLMENT

OCTOBER 1 - 31, 2019

THIS CHANGES EVERYTHING

The Christ Hospital Health Network

The Christ Hospital (TCH) Primary Care Provider (PCP) Network Medical Plan Frequently Asked Questions (FAQ)

What is the TCH PCP Network Medical Plan?

- The TCH PCP Network Medical Plan is a new offering for our 2020 Medical Plan. You will pay a reduced medical premium each paycheck if you, your spouse, domestic partner or adult dependents use a Christ Hospital PCP for your preventative and general care.

Do I have to see a TCH PCP if I elect the TCH PCP Network Medical Plan?

- **Yes.** If you select the TCH PCP Network Medical Plan, you must see a TCH PCP in order for the service to be covered.

What happens if I choose the TCH PCP Network Medical Plan and I DO NOT see a TCH PCP for general or preventive care?

- If you **DO NOT** see a TCH PCP the service will **not** be covered and will **not** accumulate towards your deductible or out of pocket maximum. This requirement is true for your spouse, domestic partner and adult dependents covered on your plan.

What providers are included as TCH PCP's?

- TCH employed Family Practice physicians, Internal Medicine physicians, physician assistants and nurse practitioners.

Will I be required to name a TCH PCP if I select the TCH PCP Network Medical Plan?

- **No.** You are not immediately required to name a TCH PCP upon selecting the TCH PCP Network Medical Plan.

If I choose the TCH PCP Network Medical Plan, how do I find a TCH PCP?

- Visit <https://www.thechristhospital.com/employees> to find a Primary Care Provider (PCP) with The Christ Hospital (TCH)
- For a list of current providers accepting new patients, please click on the neighborhood you wish to search. If a provider does not offer online scheduling, you may call the office directly using the phone number listed for each provider. Or, if you need additional assistance finding a PCP, you may call 513-585-3000.

Does my spouse or domestic partner have to see a TCH PCP if I choose a TCH PCP Network Medical Plan?

- **Yes.** This also includes any adult dependents on your medical plan.

I have a dependent on my plan that sees a pediatrician who is not employed by TCH? Can my dependent continue to see their pediatrician?

- **Yes.** Your dependent can continue to see their Pediatrician.

I have a dependent on my medical plan who lives out of town. What happens if my dependent becomes ill and I have selected the TCH PCP Network Medical Plan?

- Your dependent may visit a non-TCH Urgent Care or Clinic within the Anthem Network. This would be covered as an Anthem Network service.

Can I use a TCH Urgent Care if my TCH PCP is not available on a weekend?

- **Yes.** There is no change in 2020 for how a TCH Urgent Care will be covered. A TCH Urgent Care will continue to be covered as a TCHHN Network service.

Will the TCH PCP's be required to accept TCH employees as new patients?

- Panels (existing and new patient volume) are carefully monitored. Providers with capacity will accept new patients. Some Providers that are at capacity may not accept new patients.

What if the TCH PCP I prefer to see is not accepting new patients?

- There are many qualified TCH PCP's who are accepting new patients.

If I choose the TCH PCP Network Medical Plan option, do I also have to see TCH specialists (for example, dermatologists, orthopedic surgeons, gynecologists, etc.)?

- **No.** If you select the TCH PCP Network Medical Plan option, your medical plan benefits for specialty needs will remain unchanged.

If I choose the TCH PCP Network Medical Plan option are my co-pays, deductibles and out-of-pocket maximums the same?

- **Yes.** The plan designs including out-of-pocket maximums, deductibles and coinsurance are the same for the respective medical plans. For example, the Standard high deductible health plan has the same co-pays, deductibles and out-of-pocket maximums with or without the TCH PCP Network Medical Plan option.

Will I receive a new ID card if I choose the TCH PCP Network Medical Plan?

- **Yes.** You will receive new ID cards for 2020.