Dial 111 to report all medical emergencies. This number answered by the hospital operator.

Dial 5-2222 for all other emergencies. This number answered by Safety and Security.

Environment of Care (Care line: 585-CARE)
To report issues in the environment regarding maintenance, environment services, etc.

VideoCom Signals: DPFA Monitors
111 = Emergency/Code    Audible warble = Disaster

Fire alarms announcement: CODE RED and location.

Fire Safety Plan
R A C E = Fire Response
R = Rescue patients and visitors
A = Sound Alarm by dialing 111 or 5-2222
and pull the fire alarm
C = Confine or contain the fire
E = Extinguish the fire

Fire Extinguishers use:
Remember the PASSword.

Pull the pin
Aim low
Squeeze the lever below the handle
Sweep from side to side

EMERGENCY CODES
CODE RED (Fire)
CODE BLUE (Medical Emergency)
CODE STROKE (Stroke Emergency)
CODE ADAM (Infant Abduction)
CODE BLACK (Bomb/Bomb Threat)
CODE GRAY (Severe Weather)
CODE ORANGE (Hazardous Material Spill/Release)
CODE YELLOW (Disaster)
CODE VIOLET (Violent/Combative Person)
CODE SILVER (Person with Weapon/Hostage Situation)
CODE BROWN (Missing Patient)
CODE GREEN (All Clear)
HOW THE PLAN IS ACTIVATED
1. The highest-ranking administrative officer or evening/night nursing director will notify the Telecommunication’s operator of the decision to activate the plan and will specify the type of plan to be activated.
2. The Telecommunication’s operator will then activate the Code Yellow disaster signal on DPFA monitors.

EMERGENCY OPERATIONS CENTER (COMMAND POST) 585-1532
1. Located in the Admitting Department, C-Level. Telephone: 51532, FAX 53394
2. The highest-ranking Administrative Officer will report to this location during normal business hours and function as the Incident Commander. Likewise, the Medical Staff Operations Chief will take charge of the overall delivery of medical care and assignment of physicians.

MEDICAL STAFF
1. The Medical Staff Operation Chief, appointed by the Medical Staff, will take charge of the assignment of physicians. The Medical House Physician will handle these duties until Medical Staff Operations Chief arrives.
2. Physicians will report directly to their respective treatment areas. Upon arrival contact the Medical Staff Operations Chief to acknowledge your arrival.
3. Medical Residents shall immediately report to the Emergency Operations Center (Command Post) (located in Admitting), to receive assignments.

MEDICAL RESIDENT SIGN-IN
1. All residents are to sign-in at the Emergency Operations Center (Command Post).
2. The Medical House Physician will take charge of the assignment of physicians until relieved by the Medical Staff Operations Chief on-call.

TRIAGE
1. The Triage identification and evaluation functions will be conducted in the lobby area of the Heart Center, C-Level.
2. The Medical Staff Operations Chief, located in the Emergency Operations Center (Command Post), will appoint an Emergency Department Physician to supervise the triage area and assign additional physicians to the area as needed.
3. Admitting registrars will ensure that all victims are identified and tagged.