



The Christ Hospital Physicians – Internal Medicine and Pediatrics

Dear _____:

Welcome to our office! We're excited to get to know you and assist you with all your healthcare needs. Here's some information about our practice that new patients tend to find helpful:

- We are Board Certified in both Internal Medicine (adult care) and Pediatrics and love to take care of the whole family from newborns through older adults.
- Our office is open Monday through Friday from 8 a.m. to 4:30 p.m. for doctor visits. We ask that you arrive 15 minutes prior to your appointment so you are ready to be seen at the start of your scheduled visit. If you're late, we may need to reschedule your appointment to accommodate other patients.
- If you are unable to keep your appointment, let us know at least 24 hours in advance so that another patient may use that time to be seen. A missed appointment or late cancellation made with less than 24 hours' notice may result in a fee of \$50. Multiple missed appointments or late cancellations may be cause for dismissal from the practice.
- Our in-office lab is open Monday through Friday from 7 a.m. to 4 p.m. Other specialists (psychiatrists, behavioral counselors, and pharmacists) are also available to see patients in our office on certain days of the week.
- A few appointment slots are set aside each day for sick visits and other acute problems. You can call first thing in the morning to schedule. If we are not available, there are Christ Hospital Urgent Care locations, with the nearest being in Fort Wright on Dixie Highway, as well as an Orthopedic After-Hours Clinic at the main campus.
- We believe strongly that prevention and early detection are the most important ways to keep you healthy. An annual physical exam or Medicare Wellness Visit is an appointment designed to educate you on changes you can make to live a healthier life and to screen for and identify new health problems. A physical is not designed to address specific complaints or to manage known medical issues that require a separate office visit, but if time allows, we may be able to accommodate "two visits in one" and save you a trip back to see us. You may incur a co-pay from your insurance if you require more than a physical exam.
- After your first visit, you can set up a MyChart account to easily communicate non-urgent messages with us, request medication refills, view results and after-visit summaries, complete E-visits for certain conditions, and schedule appointments.

We look forward to seeing you soon and partnering with you and your family to keep you healthy!

Sincerely,

Katie Beaulieu, MD ("bowl-you") Caitlyn Kenny, MD

Your first appointment is scheduled for _____ at _____ with Dr. Beaulieu / Kenny.

We ask that you complete the enclosed paperwork and bring your insurance card and photo ID to your appointment. Feel free to call our office if you have any questions. Additionally, many questions can be answered by visiting our website TheChristHospital.com/services/primary-care.